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# Heat Command 3

## HC3

### Instruction Manual



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## DESCRIPTION

The HEAT COMMAND 3 is a pump controller that controls the water flow through heat pumps or gas heaters when the water temperature is below the desired temperature limit (and is within the required run times). A pump sampling period setting allows the pump to stop for this time period once the desired temperature limit is achieved, after the elapsed time the pump will then automatically run for 3 minutes to obtain an accurate temperature, should heating be required then the pump will continue to run, if no heating is required the pump will stop and the last accurate temperature will be displayed until the next sample period. A 1<sup>st</sup> HEAT feature allows the controller to heat the pool until the desired temperature is reached; the controller then reverts to time clock automatic operation.

## INSTALLATION INSTRUCTIONS

**⚠** THIS APPLIANCE IS NOT INTENDED FOR USE BY YOUNG CHILDREN OR INFIRM PERSONS WITHOUT SUPERVISION. PLEASE ENSURE THAT YOUNG CHILDREN ARE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.

### CONTROLLER MOUNTING

Find a suitable location to mount the control box. Ideally, as with all pool equipment, it should be installed out of direct weather and no closer than 3 metres from the water's edge and a minimum 600mm above ground. The power cable is 1.8m long and should be plugged directly into a general power outlet, not into an extension lead

### PUMP CONNECTION

The solar collector pump plugs into the 240V socket labelled PUMP.

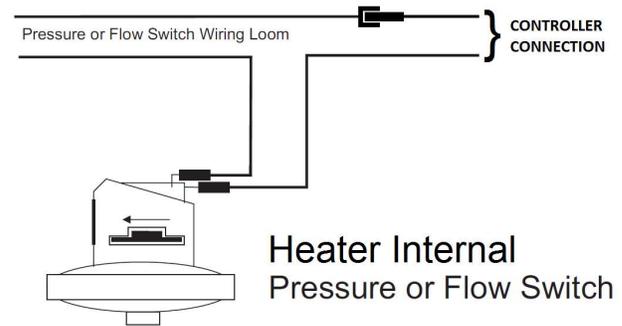
The maximum load is 9.98 AMPS at 2395W.

### POOL SENSOR

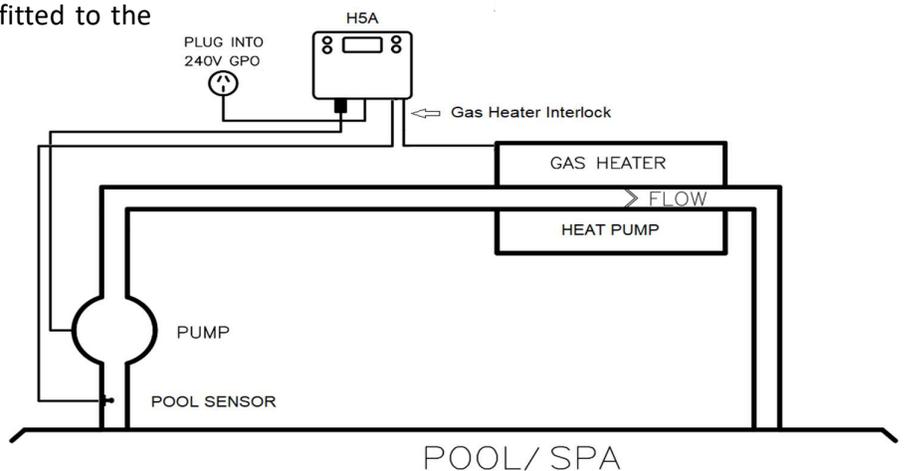
The pool sensor must be fitted into the heating circuit, as close to the pool as practical, preferably in a position out of direct sunlight. It is recommended that a 14.5mm hole be drilled in the side of the PVC pipe (not the top of the pipe where water will collect). This can be carried out using a Dontek PD01 grinding drill or a small pilot hole can be drilled with a 14.0mm drill-bit used spinning in a counter clockwise direction to minimize the chance of shattering pipe. Insert the grommet into the pipe and gently push in the sensor barb. Ideally ~30cm of the cable from the sensor should be tied to the shaded side of the pipe to prevent extreme ambient conditions leeching into the sensor via the copper in the cable. The blue sensor plug is to be fitted to the plug socket marked POOL.

### HEATER (IF APPLICABLE):

Connect the gas heater cable from the controller output marked INT to the heaters flow or pressure switch. Check with heater manufacturer for correct interlocking procedure. See picture for typical connection set-up. Note damage caused by incorrect connections will void warranties.



**Internal connection to pool heater (check with heater manufacturer).**



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## OPERATING INSTRUCTIONS

### LCD SCREEN

In automatic mode, the LCD screen displays the pool and roof temperatures, solar temperature limit, on/off/locked-out status and the time of day & date (clock). In manual heating mode the controller displays the temperature and set temperature.

### LCD INDICATORS

There are arrow icons on the LCD screen that point to text on the label.

### MODE BUTTON

Four options are available, heating, 1<sup>st</sup> heat, standby and cooling.

HEATING MODE (AUTO) performs heating during the runtime.

1ST HEAT will ignore the run timer (RUNHRS) to run the pool until the desired temperature limit is achieved. Once the temperature limit is reached the controller revert back to heating mode to only run the heating during the set run times (RUNHRS).

STANDBY does not perform heating but a three minute maintenance flush occurs every day at noon (12:00).

COOLING use with heat pumps that have a cooling function performs cooling during the runtime.

### ↑ AND ↓ BUTTONS (TEMPERATURE SETTING)

To change the pool or spa temperature limit simply press the UP button to increase and the DOWN button will decrease.

### ENTER BUTTON

Pressing the ENTER button will turn on the LCD backlight, pressing the ENTER button while the backlight is lit will enter the SETTINGS MENU;

The following will be displayed; 1) EXIT, The menu system can be navigated using the ↑ or ↓ buttons, all selectable and changeable values will flash on the LCD screen. Press the ENTER button to accept the currently displayed (flashing) item.

All menu items are shown below;

- 1) EXIT
- 2) CLOCK
- 3) RUNHRS
- 4) SYSTEM

### 1) EXIT

Press ENTER on this menu to return to automatic operation.

### 2) CLOCK

When selecting the clock, you will have to set the time of day

### 3) RUNHRS

When selecting this menu, you are prompted to set the number of automatic heating cycles per day to run, CYCLES OFF to 2.

If OFF is selected (no automatic heating) then the following menus are skipped.

If 1 or 2 heating cycles per day is selected, you will be prompted to set the start & end time(s); the heater (with pump) will only be allowed to run between these hours. Set the start time (S1 hh:mm) and end time (E1 hh:mm) in half hour steps (30 mins), repeat if a 2nd cycle is selected.

### 4) SYSTEM

Here is a sub-menu;

- EXIT
- SAMPLE
- INSTALL
- LCD TIME
- DEFAULTS

**EXIT** - Press ENTER on this menu to return to automatic operation.

**SAMPLE** Temperature limit sample time (S xx MIN), this stops the pump for the selected time period once the temperature limit has been achieved \*7

### **INSTALL;**

CAL – Calibrate the TS02P sensor.

SET HEATER COOL- DOWN - When the gas heater switches off the pump is locked to run for a time period without heating, this is to cool down the heater and prevent damage to the heater (and pipes) from heat soak.

Set run-on time (R XX MIN) is adjustable from HP, 1 to 30 minutes. (HP is For Heat Pump that require no cool down)

**LCD TIME** – Adjust the number of seconds the backlight remains on after the time a button was pressed. (Select NONE for always on.)

**DEFAULT** – Returns all setting the factory defaults.

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NOTES:

1. If any of the menu items are left unattended for 3 minutes the menu will time out and automatically save all settings and return to automatic operation.
2. If a sensor fault is detected the controller will display which sensor and what the fault is.
3. Should power be interrupted for any reason, the controller will resume normal operation when power is restored, all information will have been kept.
4. If the controller has stopped pumping and is displaying a higher temperature than expected it may be caused by a pump which is failing to prime, check the pump and if necessary prime the pump as per the pump manufacturers' instructions then reset the controller by turning it off/on.
5. Maximum combined rated output load for the 240V socket(s) is 9.98 Amps / 2395 Watts.
6. Optional override (control) switch via dry contact; connection to the far right socket
7. Degree of protection against moisture: IP33.

## WARRANTY

- This range of product is covered by a limited 2 year warranty against component failure or faulty workmanship from the date of installation.
- Faulty units should be returned in the first instance to the dealer from which the unit was purchased.
- Damage to the unit due to misuse, power surges, lightning strikes or installation that is not in accordance with the manufacturer's instruction may void the warranty.
- Warranty does not include on-site labour or travel costs to or from installation site.

If the power cord is damaged, do not use the controller; return the unit to the supplier for repair

## CUSTOMER RECORD (To be retained by the customer)

DEALER/INSTALLER NAME

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SERIAL NUMBER

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DATE INSTALLED

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For service assistance phone SUNLOVER HEATING

### Head Office

62 Parkhurst Drive  
Knoxfield VIC 3180  
Telephone: 03 9887 2131

### New South Wales

1/20-22 Foundry Road  
Seven Hills NSW 2147  
Telephone: 02 9838 0000

### Queensland

Factory 1, 8 Reichert Drive  
Molendinar QLD 4214  
Telephone: 07 5679 6821

