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CONTROLLER REPAIR REQUEST FORM

Please complete the following details in order to have your controller assessed.

Date: ____ / ____ / ____

Customer Name: _____

Customer Address: _____

Suburb: _____ Postcode: _____

Customer Phone Number: _____

Customer Email: _____

Controller Model: _____ Serial Number: _____

Installation date: ____ / ____ / ____ Was this purchase via a Builder / Pool Installer: YES / NO

Builder / Pool Installer Name: _____

Sunlover Invoice number: _____
(Copy of proof of purchase requested)

Controller Issue or notes: _____

Terms and Conditions / Applicable Costs:

- **PLEASE ENSURE** you complete the Controller troubleshooting, as a minimum service charge of \$55.00 + shipping and handling is applicable for Controllers sent in that require no serviceable action. Troubleshooting information can be located on our website <http://sunloverheating.com.au/products/solar-controllers/>.
- **All Shipping and Handling costs are the responsibility of the customer, including the return of the controller at the cost of \$20.00.**
- If a control unit is not covered by Warranty, repair works will incur a minimum charge of \$176.00 plus parts, shipping and handling.
- The original Warranty is solely for the benefit of the original Customer and with respect to the original sale / installation only. Warranties are non-transferable.
- All quoted costs are GST inclusive.

I have read and agree to these terms: _____
(Customer please sign here)

Payment details:

Card Type: VISA / M-CARD Card No: ____ / ____ / ____ / ____ Exp. Date: ____ / ____ CCV No: ____

Please send completed form along with proof of purchase to:

**Sunlover Heating Pty Ltd
 ATTN: Controller Repairs
 62 Parkhurst Drive
 Knoxfield VIC 3180**