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POOL BLANKET PRO-RATA WARRANTY

All Sunlover Heating Pool Blankets are covered by a Pro-Rata month by month Warranty; this Warranty is available to the original retail purchaser of the Sunlover Heating Pool Blanket. Sunlover Heating will credit the amount (towards a replacement blanket) for the difference between the Warranty period and the blanket life not achieved. The consumer must pay for the period of time that they have used the product.

NOTE: Warranty claims are only redeemable as a discount on the purchase of a replacement blanket.

No cash payments will be made and freight is to be covered by the client.

Original purchase date applies to all Pro-Rata Warranties.

PRO-RATA WARRANTY

400 micron = 4 years (48 months)
500 micron = 5 years (60 months)

Example

A consumer achieves 3 years and 3 months from a 500 micron blanket (39 months).

Pro-Rata is calculated as follows:

Pool Length x Pool Width = Total m² x Retail Price per m² = Total \$
E.g. 10 x 5 = 50m² x 14.95 = \$747.50

Total \$ divided by Warranty period in months = Pro-Rata rate m²
E.g. \$747.50 divided by 60 months = \$12.45

Pro-Rata rate m² x months in use = \$ Total payable
E.g. \$12.45 x 39 = \$485.87 payable

In this instance Sunlover Heating will supply the difference and the consumer will pay \$485.87 as part of the Pro-Rata Warranty.

The above formula will only be used after the fault has been confirmed as a Warranty issue. Manufacturer's faults do not include damage caused by over-chlorination, chemical damage or UV damage caused by the failure to protect the blanket with a UV cover when on a blanket reel. Consumers are required to provide original proof of purchase and complete required Warranty request forms in order to access a Pool Blanket Warranty. Please see Returns policy for more information.

Please note the following information is required at the time of applying for any Warranty claim:

- Copy of original Warranty form, showing Batch Number.
- Copy of original invoice or receipt.
- Photograph of faulty product, including pool area.
- Water testing results for the life of the blanket may be requested.
- 2 x A4 Sheets of blanket area may be requested (best and worst areas of material).
- Blanket MAY need to be returned to Sunlover Warehouse; this would be at the responsibility of the Homeowner.

PLEASE KEEP YOUR ORIGINAL PROOF OF PURCHASE AND WARRANTY CARD SAFE.

SUNLOVER HEATING AND ITS AUTHORISED SERVICE PARTNERS RESERVE THE RIGHT TO REFUSE A WARRANTY REPAIR OR WARRANTY REPLACEMENT IF A VALID PROOF OF PURCHASE CANNOT NOT PRODUCED.