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POOL BLANKET WARRANTY REQUEST FORM

Please complete the following details in order to have your Warranty claim assessed.

Please send completed form along with proof of purchase, Warranty and photographs to:
sales@sunloverheating.com.au

Date: ____ / ____ / ____

CUSTOMER INFORMATION

Customer Name: _____

Customer Address: _____

Customer Phone Number: _____

Customer Email Address: _____

PRODUCT INFORMATION

Blanket Colour: _____ Blanket Size: _____ m X _____ m

Purchase / Installation Date: ____ / ____ / ____ Blanket Type: 400micron / 500micron

Was this purchase via a Builder / Pool Installer Y N

Builder / Pool Installer Name: _____

Description of Fault: _____

RETURNS CHECKLIST

The following information is **required** to be sent along with this form to process your Warranty claim:

- **Copy of original Pro-Rata Warranty showing Batch Number.**
- **Copy of original invoice or receipt.**
- **Photographs of faulty product, including pool area.**
- Water testing results may be requested.
- 2 x A4 Sheets of blanket area may be requested (best and worst areas of material).
- Blanket MAY need to be returned to Sunlover Warehouse; this would be at the responsibility of the Homeowner.

TERMS AND CONDITIONS

- All Shipping and Handling costs are the responsibility of the customer.
- All Blanket Warranties are to follow the above pro rata calculation and any replacement costs are the responsibility of the customer.
- The original Pro-Rata Warranty is solely for the benefit of the **original customer** and with respect to the original sale/installation only. **Warranties are non-transferable.** Sunlover Heating will replace the Length x Width only; it is the responsibility to re-cut the blanket to fit the size of their pool.
- If a customer is unable to provide the requested information the Warranty may be voided.

I have read and agree to these terms: _____
(Please sign here)

OFFICE USE ONLY

L ____ x W ____ = m² ____ x \$m² ____ = Total \$ ____

Divided by Warranty months ____ = Cost per month ____ x months in use ____

Replacement Cost \$ ____ + Freight (if required) \$ ____ + Extras (if required) \$ ____ = Total Due \$ ____