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POOL BLANKET – WARRANTY REQUEST FORM

Please complete the following details in order to have your warranty claim assessed

Date: _____

CUSTOMER INFORMATION

Customer Name: _____

Customer Address: _____

Customer Phone Number: _____

Customer Email: _____

PRODUCT INFORMATION

Blanket Colour: _____

Blanket Size: _____

Purchase / Installation date: _____

Was this purchase via a Builder / Pool Installer Y

N

Builder / Pool Installer name: _____

Description of Fault: _____

RETURNS CHECKLIST

The Following information is required to be sent along with this form to process your warranty claim

- Copy of original warranty for showing batch no.
- Copy of original invoice or receipt
- Photographs of faulty product including pool area
- Water testing results may be requested
- 2x A4 Sheets of blanket area may be requested (Best and Worst areas of material)

PRO RATA CALUATION – for your information

Pool L x W = total m2 x retail price per m2 = Total \$

Total \$ div by warranty period in mths = pro rata rate x mths in use

= replacement cost \$

Terms and Conditions

All Shipping and Handling costs are the responsibility of the customer.

All Blanket warranties are to follow the above pro rata calculation and any replacement costs are the responsibility of the customer.

The original warranty is solely for the benefit of the original customer and with respect to the original sale / installation only. Warranties are non-transferable.

If a customer is unable to provide the requested information the warranty may be voided

I have read and agree to these terms: _____

(Please sign here)

Office Use Only

L _____ x W _____ = m2 _____ x \$m2 _____ = Total \$ _____

Total \$ _____ divided by warranty months _____ =pr _____ x months in Use _____

= Replacement cost \$ _____ + Freight if required _____

Total amount Due\$ _____

Please send completed form along with proof of purchase to:

admin@sunloverheating.com.au